



Return and Refund Policy

MotoCam 360 is committed to serving our customers. If you feel the product you have purchased is not satisfactory or is not performing to your expectations, please call or e-mail our technical support office (425-533-8606, support@motocam360.com) to discuss your situation. We would appreciate the opportunity to make the product perform to your expectations. If you are not satisfied with the results, you may request a Return Material Authorization (RMA) within 14 calendar days of the receipt of the product.

Configure-to-order, personalized or other customized products may not be returned for refund or exchange under any circumstances. If the item is returnable and you send it back to us unopened in the original box, MotoCam 360 will offer you a refund based on your original method of payment. You must return the product to the MotoCam 360 warehouse within 14 calendar days of the issuance of the RMA.

All products must be packed in the original, unmarked packaging including any accessories, manuals, documentation and registration that shipped with the product. MotoCam 360 will assess a 20% restocking fee on any opened hardware or accessory.